

Unify Phone v2.1 - Brief Overview



Unify Phone is a cloud based WebRTC telephony connectivity solution for OpenScape platforms, OpenScape Voice, OpenScape 4000 and OpenScape Business.

Unify Phone allows end users to utilise cloud based mobile and web-based clients, to access telephony from their OpenScape platform.

Unify Phone can be easily deployed onto Unify's OpenScape platforms. Unify Phone is a cloud-based subscription service, users subscribe via their OpenScape platforms to the Unify Phone service on a price per month basis.

Unify Phone clients are telephony extensions from the OpenScape platform and provide many of the native OpenScape platform benefits and features and allow the retention of existing telephony numbering and the continued use desk phones as Unify Phone can be combined with existing telephony numbers and configurations.

Solution Overview

Unify Phone is available in three user deployment scenarios.

- Unify Phone for Unify Video
- Unify Phone for OpenScape
- Unify Phone for Microsoft Teams



Unify Phone User Deployment Scenarios Key Features

These deployment scenarios are supported on the following platforms:

- OpenScope Business v3 R2 (no additional SBC required)
- OpenScope Voice v10 R3 (together with OpenScope SBC v10 R3)
- OpenScope 4000 v10 R1 (together with OpenScope SBC v10 R3)

Unify Phone is provided as a desktop browser and mobile applications:

Browsers supported by Unify Phone

- Google Chrome (supported in the browser, also as a Progressive Web Application)
- Firefox (progressive web app is not natively supported in Firefox)
- Microsoft Edge (supported in the browser, also as a Progressive Web Application)

As a Mobile Client:

- Apple IOS
- Google Android

Features of Unify Phone

General Features

Unify Phone allows users via their Unify Phone web and mobile clients to access the features below:

- Make call, Answer, decline or drop a call
- Send DTMF commands in a call
- Hold and retrieve, Mute/ Unmute, Transfer call
- Pull call from other Unify Phone clients or desk phone, Push call to desk phone
- Push call to alternative number
- Make or answer a second call, Swap calls (alternate)
- Merge two calls into a conference
- Call forwarding, Alternative number (One Number Service)
- Call routing, Voicemail
- Remote call control of desk phone (Computer Telephony Integration - CTI): hold and retrieve, end call, swap calls, transfer, merge into conference

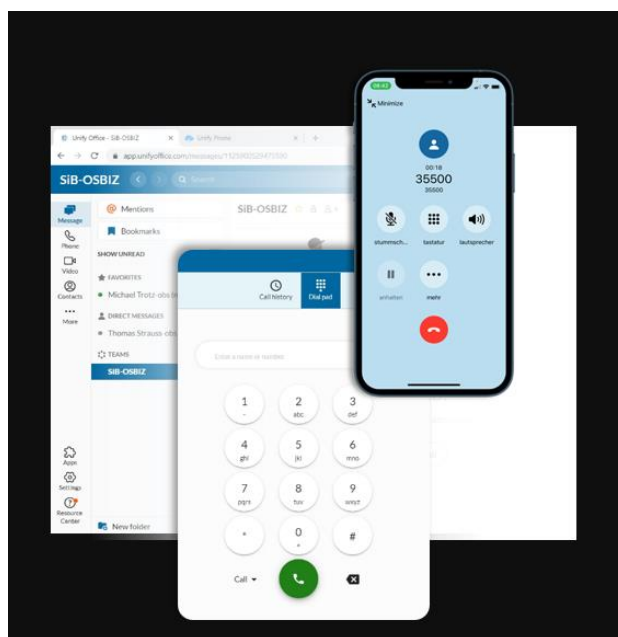
- Access to contacts via MS Office 365, Mobile Contacts on IOS and Android
- Presence Management
- Headset integration

Note – specific features may vary in availability and operation depending on the OpenScape platform. More information is provided in the User Guides for Unify Phone.

Language Support

Unify Phone currently supports the following languages: English, German, French, Spanish, Italian, Dutch and Catalan

Unify Phone for Unify Video



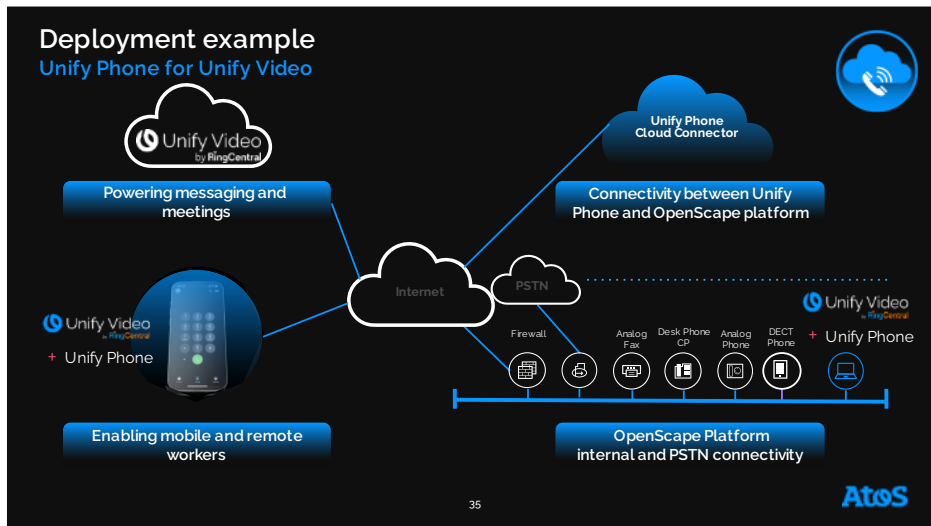
Unify Phone for Unify Video

Unify Phone for Unify Video, combined with OpenScape Business, OpenScape 4000 or OpenScape Voice platforms.

This combines the messaging and video capabilities of Unify Office Video by RingCentral with telephony from OpenScape platforms to offer a complete set of collaboration and communications, using Unify Office Video in the cloud and OpenScape platforms.

Unify Video and Unify Phone are integrated, so there is a single login, click to call between Unify Video and Unify Phone, presence synchronization, and ability to launch each application from either client.

Configuration Overview Unify Phone for Unify Video



Unify Phone Deployment with Unify Video

Unify Phone with Unify Video is ideal for the following customers:

- Customers who want to provide best in class collaboration to their employees in a cost effective and low risk approach, where a full move to would be risky and not cost effective.
- Customers who have significant investment and requirements for their existing OpenScape platforms, they may have complex connected integrations with other applications which they need to retain.
- Customers for whom their existing premise or hosted OpenScape telephony platform is key to their business operations, e.g. they may be in healthcare, public safety, emergency services, manufacturing where a highly resilient voice solution is key
- Customers who want to provide and support hybrid working practices , and deliver UC as-a-service to their employees for chat, messaging, video and meetings as an overlay solution to their existing OpenScape platforms.
- Existing customers using Circuit with the OpenScape telephony connector who want to continue the benefit of using their OpenScape platform connected to a cloud based UC as-a-service solution.

Unify Phone for OpenScape

Unify Phone for OpenScape
 Your Softphone for Hybrid Working connected to your OpenScape platform

Simple value messaging


- Your cloud-based WebRTC softphone for hybrid and mobile working natively on your OpenScape platform
- One Number Service with parallel ringing and call swipe
- Contact integration with Exchange Online iOS and Android
- Works with existing OpenScape desk phones and applications

Easy Contracting and Billing

- Just requires a Unify Phone subscription(+ IP License on platform)
- Recurring OPEX pricing per month
- Partner/Reseller maintains Contract Ownership with the customer
- One invoice to the customer(from our partners)

Fast implementation and onboarding

- Easy Administration and Deployment
- Fast service enablement for existing OpenScape experts



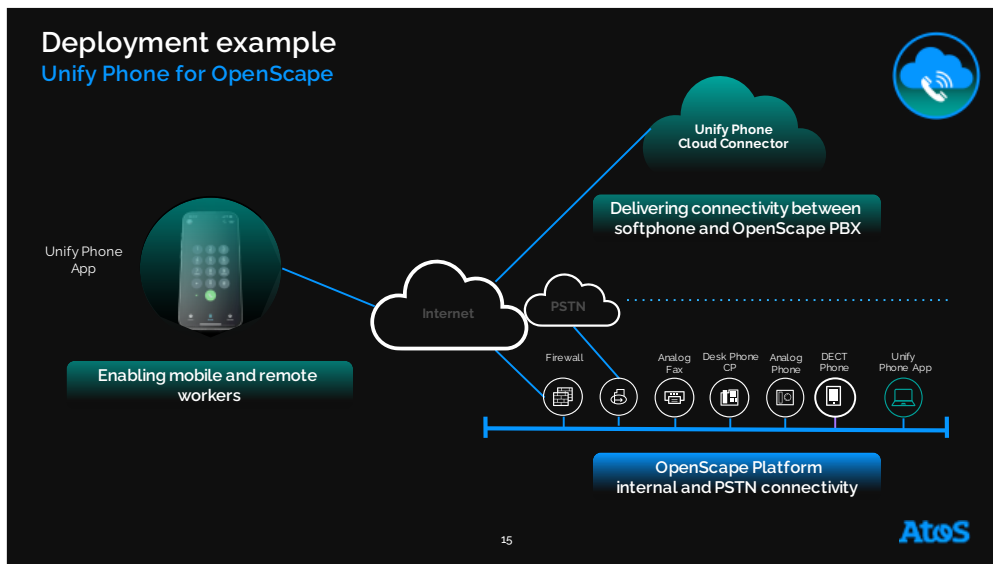
11

Atos

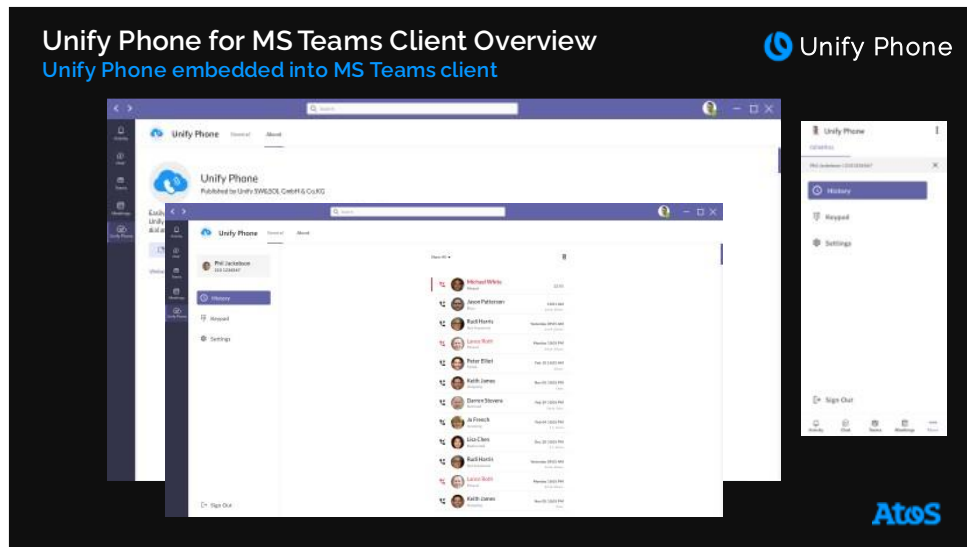
Unify Phone for OpenScape

Unify Phone for OpenScape is combined with OpenScape Voice, OpenScape 4000 and OpenScape Business to provide a cloud-based telephony solution using web and mobile clients deployed to the end users. Customers can provide their existing OpenScape telephony environment to home, mobile and hybrid workers.

Configuration Overview Unify Phone for OpenScape



Unify Phone for Microsoft Teams



Unify Phone for Microsoft Teams clients.

Unify Phone for Microsoft Teams is a new free add-in from the Unify Phone app family. It's a plug-in designed for those users who spend most of their time in the Teams app but that don't have Teams Calling plans.

Perfect for organisations that need greater control over their telephony calling, are concerned about reliability, keen to maintain their reputation or have long standing relationships with their providers.

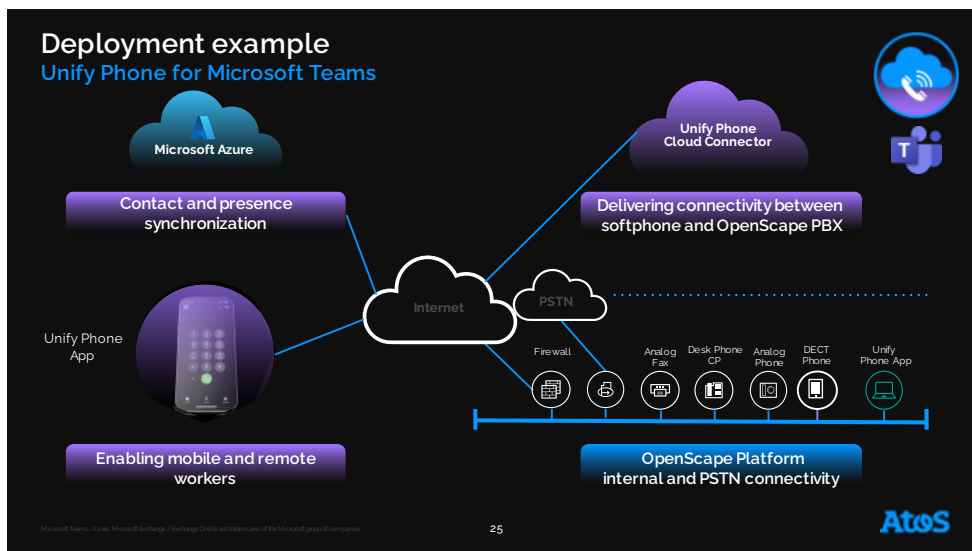
Unify Phone for Microsoft Teams extends the robust telephony calling capabilities to Teams users without adding expensive SBCs or coping with the increased operational complexity of managing an additional living overlay network with the day-to-day adds, moves, and changes that demands.

Complementing Unify Phone for OpenScape, Unify Phone for Microsoft Teams is super easy to deploy by the Teams administrator – they simply download the plug-in and make it available to the users (this only needs to happen once).

The plug-in is then added to the Teams client by the users – they log in to Unify Phone for Microsoft Teams with their credentials and it's done.

Presence is mapped and automatically synchronised between Unify Phone and Teams users so colleagues can see when you are on the phone, busy or away regardless of the app they are using.

Call Swipe and One Number Service works exactly as you'd expect - seamlessly switching live calls between the devices and clients you need as you move and travel throughout the day and letting your customers know who's calling.



Unify Phone for Microsoft Teams Deployment Scenario

Customer Benefits

Unify Phone offers customers a range of user deployment options, as Unify Phone for OpenScope, Unify Phone for Microsoft Teams and Unify Phone for Unify Video. Unify with these solutions provides a highly capable cloud-based telephony client which extends use of OpenScope platforms into hybrid user cases, with collaboration from RingCentral with Unify Video, with Microsoft Teams and also as a cloud telephony solution with Unify Phone for OpenScope.

Unify Phone provides the following benefits:

- Allows customers to support their hybrid workforce by provision of collaboration capability wherever they are.
- Customers can retain and re-use their existing OpenScope platforms, applications and devices ensuring maximum use of existing investments.
- Permits customers to further their path to cloud and the benefits of cloud-based applications while retaining core voice services on existing platforms.
- Customers can adopt Unify Video from RingCentral the best-in-class collaboration solution, providing messaging, sharing and team working features wherever they are needed, on desktops and mobile devices.
- Customer can deploy Unify Phone for OpenScope for provision of cloud based telephony clients for their anywhere workers extending their OpenScope solution wherever they are.
- Customers can extend Unify Phone for OpenScope with the Unify Phone for Microsoft Teams plug-in providing a single client experience and embedded OpenScope telephony into Microsoft Teams.
- Customers who need to retain full control of their telephony and voice solution for security, compliance or stability reasons but also want to add cloud-based collaboration.

Customer Proposition


For customers Unify Phone is a simple add-on which can extend their OpenScape platform with cloud telephony clients, collaboration with Unify Video or combine cloud telephony with Microsoft Teams embedding Unify Phone within their Microsoft Teams clients.

Unify Phone – The Story so far

One solution – multiple deployment options


Unify Phone

Unify Phone for Unify Video
Available Now




Unify Video
by RingCentral

Customers needing cloud based messaging and meetings but appreciating the control OpenScape telephony brings blended with a great user experience.




Unify Phone for OpenScape
Available Now

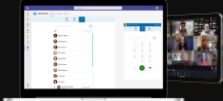


Unify OpenScape

Customers looking for an easy to use, native telephony soft client connected to OpenScape for exceptional mobile and hybrid working.




Unify Phone for Microsoft Teams
Available August 2023



Microsoft Teams

Customers wanting continued benefit from their OpenScape telephony while adding a consistent Teams calling experience with a fully cloud based client.



6

Atos

About Atos

Atos is a global leader in digital transformation with 105,000 employees and annual revenue of over € 11 billion. European number one in cybersecurity, cloud and high performance computing, the Group provides tailored end-to-end solutions for all industries in 71 countries. A pioneer in decarbonization services and products, Atos is committed to a secure and decarbonized digital for its clients. Atos operates under the brands Atos and Atos|Syntel. Atos is a SE (Societas Europaea), listed on the CAC40 Paris stock index.

The purpose of Atos is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

Find out more about us
atos.net
atos.net/career

Let's start a discussion together



Atos, the Atos logo, and Atos|Syntel, are registered trademarks of the Atos group. April 2021. © 2021 Atos. Confidential information owned by Atos, to be used by the recipient only. This document, or any part of it, may not be reproduced, copied, circulated and/or distributed nor quoted without prior written approval from Atos.